

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVN5192AGZ	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 06/01/2011
NAME OF PROVIDER OR SUPPLIER BONAVENTURE OF SPARKS		STREET ADDRESS, CITY, STATE, ZIP CODE 2360 WINGFIELD HILLS DR SPANISH SPRINGS, NV 89436		
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Y 000	<p>Initial Comments</p> <p>The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.</p> <p>This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility on 6/1/11. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division.</p> <p>The facility is licensed for 80 Residential Facility for Group beds for elderly and disabled persons, II residents and 32 Residential Facility for Group beds which provide care to persons with Alzheimer's disease, Category II residents. The census at the time of the survey was 49. Fifteen resident files were reviewed and 15 employee files were reviewed. One discharged resident file was reviewed.</p> <p>The facility received a grade of B.</p> <p>The following deficiencies were identified:</p>	Y 000		
Y 175 SS=F	<p>449.209(4)(b) Health and Sanitation-Hazards</p> <p>NAC 449.209</p> <p>4. To the extent practicable, the premises of the facility must be kept free from:</p> <p>(b) Hazards, including obstacles that impede the free movement of residents within and outside the facility.</p> <p>This Regulation is not met as evidenced by: Based on observation on 6/1/11, the facility did</p>	Y 175		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 175	Continued From page 1 not ensure there were precautions taken to restrict roof access. The access door to the roof was unlocked and the door locked automatically after closing to prevent re-entry into the facility. Severity: 2 Scope: 3	Y 175			
Y 178 SS=D	449.209(5) Health and Sanitation-Maintain Int/Ext NAC 449.209 5. The administrator of a residential facility shall ensure that the premises are clean and that the interior, exterior and landscaping of the facility are well maintained. This Regulation is not met as evidenced by: Based on observation on 6/1/11 the facility failed to ensure the premises was clean and well maintained. (Methane gas odors on the third floor of the facility and dead birds observed around exterior of property). This was a repeat deficiency from the 6/1/10 State Licensure Survey. Severity: 2 Scope: 1	Y 178			
Y 255 SS=F	449.217(6)(a)(b) Permits - Comply with NAC 446 on Food Service NAC 449.217 6. A residential facility with more than 10 residents must: (a) Comply with the standards prescribed in	Y 255			

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Y 255	<p>Continued From page 2</p> <p>chapter 446 of NAC.</p> <p>(b) Obtain the necessary permits from the Bureau of Health Protection Services of the Division.</p> <p>This Regulation is not met as evidenced by: Based on observation, interview and record review on 6/1/11, the facility failed to ensure the kitchen complied with the standards of NAC 446.</p> <p>Findings include:</p> <p>1. Critical Violations:</p> <p>a. Raw fish was stored over ready-to-eat foods in the under-counter deli station refrigerator and walk-in refrigerator.</p> <p>b. Improper handwashing was observed with a kitchen staff member. Staff member did not properly dry hands after washing because paper towels were not available at the hand washing sink.</p> <p>c. The Pyramid Memory serving kitchen dishwasher was not sanitizing at the required temperature at time of inspection.</p> <p>2. Cleaning and Sanitation Issues:</p> <p>a. Multiple food items were improperly labeled in the walk-in refrigerator (chicken, lasagna, blue</p>	Y 255			

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Y 255	Continued From page 3 cheese). b. Kitchen staff member hair was not restrained by approved methods. c. The dishwashing facilities were excessively soiled with juncture grime, soiled wall FRP, and food debris on top portions of the dishwasher. d. The kitchen soda dispenser and can opener were excessively soiled with food debris and syrup. e. The kitchen microwave and multiple powdered product food storage containers were soiled with food and kitchen debris. f. The outside garbage enclosure was littered with and old mattress set, broken glass, and trash. g. The kitchen floors underneath the ice machine and dry storage room racks were soiled with food and kitchen debris. Severity: 2 Scope: 3	Y 255			
Y 393 SS=D	449.226(4)(a)-(c) Safety Requirements NAC 449.226 4. In a residential facility with more than 10 residents: (a) Each resident must be provided with, or the bedroom and bathroom of each resident must be equipped with, an auditory system that is monitored by a member of the staff of the facility. (b) An auditory system must be available for use in the bathroom of each resident of the facility if the facility was issued its initial license on or after	Y 393			

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Y 393	Continued From page 4 January 14, 1997, so that a resident needing assistance can alert a member of the staff of the facility of that fact from the toilet and the shower. (c) A bathroom that is located in a common area of the facility must be equipped with an auditory system that is monitored by a member of the staff of the facility. This Regulation is not met as evidenced by: Based on observation on 6/1/11, the facility failed to respond promptly to auditory alarms for 2 of 2 alarms activated. Severity: 2 Scope: 3	Y 393			
Y 871 SS=C	NAC 449.2742(1)(d)(1-8)(1)(e) Medication Plan NAC 449.2742 d) Develop and maintain a plan for managing the administration of medications at the residential facility, including, without limitation: (1) Preventing the use of outdated, damaged or contaminated medications; (2) Managing the medications for each resident in a manner which ensures that any prescription medications, over-the-counter medications and nutritional supplements are ordered, filled and refilled in a timely manner to avoid missed dosages; (3) Verifying that orders for medications have been accurately transcribed in the record of the medication administered to each resident in accordance with NAC 449.2744; (4) Monitoring the administration of medications and the effective use of the records of	Y 871			

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Y 871	<p>Continued From page 5</p> <p>the medication administered to each resident;</p> <p>(5) Ensuring that each caregiver who administers a medication is in compliance with the requirements of subsection 6 of NRS 449.037 and NAC 449.196;</p> <p>(6) Ensuring that each caregiver who administers a medication is adequately supervised;</p> <p>(7) Communicating routinely with the prescribing physician or other physician of the resident concerning issues or observations relating to the administration of the medication; and</p> <p>(8) Maintaining reference materials relating to medications at the residential facility, including, without limitation, a current drug guide or medication handbook, which must not be more than 2 years old or providing access to websites on the Internet which provide reliable information concerning medications.</p> <p>(e) Develop and maintain a training program for caregivers of the residential facility who administer medication to residents, including, without limitation, an initial orientation on the plan for managing medications at the facility for each new caregiver and an annual training update on the plan. The administrator shall maintain documentation concerning the provision of the training program and the attendance of caregivers.</p> <p>This Regulation is not met as evidenced by: Based on record review and interview on 6/1/11, the administrator failed to prepare a medication plan that included all eight components.</p> <p>Severity: 1 Scope: 3</p>	Y 871			

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Y 955	Continued From page 6	Y 955			
Y 955 SS=A	<p>NAC 449.2751 Provisions for Assisted Living</p> <p>NAC 449.2751 Provision of assisted living services: Prerequisites and requirements.</p> <p>1. Each residential facility that wishes to provide assisted living services must apply to the Health Division to obtain an endorsement on its license authorizing the residential facility to provide assisted living services.</p> <p>2. The Health Division may deny an application for an endorsement that is made pursuant to subsection 1 or suspend or revoke an existing endorsement granted pursuant to subsection 1:</p> <p>(a) Based upon the grounds set forth in section 2 or 3 of this regulation; or</p> <p>(b) If the residential facility for which the applicant is applying or the residential facility which has an endorsement does not satisfy the requirements set forth in this section or subsections 7 and 8 of NRS 449.037.</p> <p>3. If a residential facility provides assisted living services, the written policies that the residential facility is required to develop pursuant to NAC 449.258 must include, without limitation, procedures to be followed:</p> <p>(a) To ensure that the residential facility complies with the requirements set forth in subsections 7 and 8 of NRS 449.037;</p> <p>(b) By the administrator to ensure that residents of the residential facility whose physical or mental condition is significantly changing over time are identified;</p> <p>(c) To obtain a medical professional to assess and monitor, as necessary, but not less than once every quarter in each calendar year, each resident of the residential facility whose physical or mental condition is declining over time; and</p> <p>(d) To provide services to residents of the residential facility pursuant to the assessment and monitoring performed pursuant to paragraph</p>	Y 955 Y 955			

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Y 955	<p>Continued From page 7</p> <p>(c).</p> <p>4. The administrator of a residential facility that provides assisted living services shall ensure that:</p> <p>(a) A medical professional is notified whenever there has been a significant change in the physical or mental condition of a resident of the residential facility whose physical or mental condition is declining over time; and</p> <p>(b) The residential facility maintains a list of resources for financial assistance and other social services that may decrease the need for a resident of the residential facility whose physical or mental condition is declining over time to move out of the residential facility.</p> <p>5. The services provided by a residential facility that provides assisted living services must include, without limitation, services that will enable the residential facility to retain residents who have the medical needs or conditions described in NAC 449.2712 to 449.2734, inclusive, and 449.275.</p> <p>NRS 449.037 Adoption of standards, qualifications and other regulations.</p> <p>7. The Board shall adopt separate regulations governing the licensing and operation of residential facilities for groups which provide assisted living services. The Board shall not allow the licensing of a facility as a residential facility for groups which provides assisted living services and a residential facility for groups shall not claim that it provides " assisted living services " unless:</p> <p>(a) Before authorizing a person to move into the facility, the facility makes a full written disclosure to the person regarding what services of personalized care will be available to the person and the amount that will be charged for those services throughout the resident ' s stay at the</p>	Y 955			

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Y 955	Continued From page 8 facility. (b) The residents of the facility reside in their own living units which: (1) Except as otherwise provided in subsection 8, contain toilet facilities; (2) Contain a sleeping area or bedroom; and (3) Are shared with another occupant only upon consent of both occupants. (c) The facility provides personalized care to the residents of the facility and the general approach to operating the facility incorporates these core principles: (1) The facility is designed to create a residential environment that actively supports and promotes each resident ' s quality of life and right to privacy; (2) The facility is committed to offering high-quality supportive services that are developed by the facility in collaboration with the resident to meet the resident ' s individual needs; (3) The facility provides a variety of creative and innovative services that emphasize the particular needs of each individual resident and the resident ' s personal choice of lifestyle; (4) The operation of the facility and its interaction with its residents supports, to the maximum extent possible, each resident ' s need for autonomy and the right to make decisions regarding his or her own life; (5) The operation of the facility is designed to foster a social climate that allows the resident to develop and maintain personal relationships with fellow residents and with persons in the general community; (6) The facility is designed to minimize and is operated in a manner which minimizes the need for its residents to move out of the facility as their respective physical and mental conditions change over time; and (7) The facility is operated in such a manner as to foster a culture that provides a high-quality	Y 955			

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Y 955	<p>Continued From page 9</p> <p>environment for the residents, their families, the staff, any volunteers and the community at large.</p> <p>8. The Health Division may grant an exception from the requirement of subparagraph (1) of paragraph (b) of subsection 7 to a facility which is licensed as a residential facility for groups on or before July 1, 2005, and which is authorized to have 10 or fewer beds and was originally constructed as a single-family dwelling if the Health Division finds that:</p> <p>(a) Strict application of that requirement would result in economic hardship to the facility requesting the exception; and</p> <p>(b) The exception, if granted, would not:</p> <p>(1) Cause substantial detriment to the health or welfare of any resident of the facility;</p> <p>(2) Result in more than two residents sharing a toilet facility; or</p> <p>(3) Otherwise impair substantially the purpose of that requirement.</p> <p>This Regulation is not met as evidenced by: Based on observation and record review on 6/1/11, the facility is advertising in their marketing and promotional materials that they are providing "assisted living services" without an endorsement.</p> <p>Severity: 1 Scope: 1</p>	Y 955			

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